

Aktion Club

The Kiwanis Family Branch for Adults with Disabilities

When working with Aktion Club there are a few things you should keep in mind. Here is a handy list that goes over some basic “Do’s” and “Do Not’s” of working with Aktion Club members.

Do



- Speak normally unless asked to speak louder
- If you do not understand what someone is saying it is okay to ask them to repeat themselves
- If you are talking with someone in a wheelchair for a prolonged period of time, sit down and get comfortable
- Position yourself at their eye-level (particularly if they're in a wheelchair) and make eye contact
- Ask before giving assistance
- Focus on the individual and not their disability
- Be considerate
- Relax - you might make mistakes, just be willing to learn from them
- If you don't know what to do or what something means ask

Do Not

- Do not ask intrusive personal questions
- Do not over enunciate, change your intonation, or exaggerate your words
- Do not lean on wheelchairs, walkers, lap trays, or other assistive or mobility devices
- Do not position yourself physically above them or to the side, especially if they're in a wheelchair.
- Do not automatically provide assistance
- Do not make assumptions about a person's abilities. The individual knows what they are capable of
- Do not touch a service animal without permission
- Do not Share any personal information they may share with you, without permission